

# Wilson Ribeiro

## Product Manager | Product Owner

Professional with a technical background of over 10 years working as an backend developer, I have successfully contributed to the creation of several financial products as a developer and now I seek to apply my skills as a Product Manager or Product Owner.

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## PROFESSIONAL EXPERIENCE

### Team Member

#### IBM

09/2021 - Present

São Paulo, SP

##### Main activities

- Leadership in the process of requirements gathering and system analysis for maintaining existing services and creating new services in a challenging and constantly evolving client environment.
- Direct collaboration with the Product Owner of Portability and Integrations products, ensuring clear and effective communication to achieve shared business objectives.
- Strong support in technical refinement, user story writing and acceptance criteria, and backlog priority management to deliver innovative and effective solutions that meet the needs of end users.
- Experience in facilitating meetings with stakeholders from different areas and hierarchical levels, generating consensus and common understanding.
- Ability to assist in managing the sprint backlog, monitoring project progress and ensuring that deliveries are completed within expected timelines and quality standards.

### Tech Lead

#### NTT Data

08/2020 - 09/2021

São Paulo, SP

##### Main activities

- Experience in technical leadership and team management in the development of Mainframe products, with a focus on the Credit Cards sector, including coordinating development activities, technical specifications, testing, and delivering new features.
- Ability to work in multidisciplinary teams for quick delivery of various systems for Bradesco bank, ensuring technical quality of products delivered within deadlines and budgets.
- Knowledge in agile practices and close collaboration with the PO and SM of Credit Cards products, including conducting team ceremonies, technical refinement of the backlog, and support in prioritization, user story writing, and acceptance criteria, using Jira to monitor team activities.

### Sr Backend Developer

#### Wipro

10/2018 - 08/2020

Osasco, SP

##### Main activities

- Experience in systems analysis and requirements gathering for various Bradesco client products, with the ability to identify and understand stakeholder needs.
- Effective communication with managers and product owners of the Bradesco Credit Recovery product, ensuring alignment of expectations and project success.
- Ability to develop Mainframe specifications and programs, both batch and online, including performing test cases, table analysis, and SQL-based data searches, up to the deployment process to ensure technical quality of the delivered product.

## SKILLS

Team Work

Problem Solving

Communication

Agile Methodologies

SCRUM

Prioritization

Backlog Management

User Stories

Acceptance Criteria

Systems Analysis

Leadership

Intermediate SQL

## EDUCATION

### Digital Product Leadership

#### Tera

08/2022 - 03/2023

90h

##### Content

- Customer Development
- Product Roadmap
- Product Market Fit
- Stakeholder Management

### Product Leadership

#### PM3

03/2023 - Present

40h

##### Content

- Vision and Strategy
- Structure and Governance

### Product Management

#### Cubos Academy

10/2021 - 04/2022

180h

##### Content

- Triple Track Agile
- Product Discovery + Delivery
- Documentation
- Problem Space
- OKR's and Metrics
- Product Growth

### Product Discovery

#### Produtos Incríveis

03/2023

6h

##### Content

- Opportunity Solution Tree
- UX Research

### Bachelor's degree in Information Systems.

#### Faculdade Estácio

01/2020 - 12/2023

## CERTIFICATIONS

### AWS Certified Cloud Practitioner

06/2022

## LANGUAGES

English (C1)

Professional Working Proficiency